**Georgia Tech Athletic Hospitality** is responsible for managing the premium seating areas for Georgia Tech's **2017 Home Football Games**. These premium seating areas include: Bobby Dodd Stadium Suites, Tech Terrace, Club Lounge and Letterwinner's Lounge. Listed below are the various positions that will need to be filled. Each candidate should be able to fill any of the positions if needed.

**Employer:** The Colonnade Group – Georgia Tech Athletic Hospitality  
**Work:** Part-Time  
**Hours:** About 8 hours per game, ALL 6 home football games (additional opportunities will be available for a select few)  
**Rate of Pay:** $9.00 per hour

**SCHEDULE:**  
September 9th - Jacksonville St  
September 23rd - Pittsburgh  
September 30th - North Carolina  
October 21st - Wake Forest  
November 11th - Virginia Tech  
November 25th – Georgia

**QUALIFICATIONS:**  
- Must be able to work ALL home football games as scheduled, including some nights and holidays.  
- Past experience working in premium seating (preferred but not required)  
- Must have a team-first, self-second attitude.  
- Must be friendly & approachable.  
- Must enjoy meeting and interacting with diverse groups of people.  
- Must demonstrate exceptional skills in customer relations, communications and problem-solving  
- Must demonstrate willingness to go above and beyond to ensure a world-class experience for our guests, but also an ability to implement and uphold the policies in place.  
- Must be able to stand for long periods of time with limited breaks.  
- Must attend pre-season orientation.  
- Must attend pre-game meetings. Showing up late or not at all will warrant termination.  
- Must wear khakis, close-toed shoes, and issued GTAH polo and name tag.  
- Must conduct yourself in an appropriate, respectful and professional manner when communicating with GTAH Director & Intern, and other team members (via phone calls, GroupMe posts, e-mails, text messages, etc.)  
- Must be willing to assist other team members with post-game duties.  
- Must have reliable transportation.

**AVAILABLE POSITIONS:**  
- Floor Captain  
- Club Attendant  
- Suite Attendant  
- Ticket Attendant  
- Door Attendant  
- Travel Consultant

Interested applicants please apply at [www.gtahonline.com/apply](http://www.gtahonline.com/apply)
Team Member FAQ’s

GTAH Team Members play a vital role in the success of football hospitality program at Georgia Tech. The most fundamental responsibility of the GTAH Team Member is to represent the Georgia Tech in a positive manner, regardless specific job duties. We are sure you have tons of questions about the program, and we hope to answer most of them with our list of Frequently Asked Questions. If you have additional questions, please feel free to contact the GTAH office.

What is Georgia Tech Athletic Hospitality?
GTAH is actually part of the Colonnade Group, a sports production/event management company based in Birmingham, AL. We are contracted by the Georgia Tech Athletic Association to manage the premium seating areas at Georgia Tech. Click here to learn more about the Colonnade Group.

Where are we located?
Our office is located in the Edge Building (corner of Techwood Drive and Bobby Dodd Way).

How does the process work?
You will need to submit an application, found below. We will then hold interviews for selected applicants. We will need approximately 60 team members for our football game day operations. Several employees from our 2016 team will return this fall, but we still have numerous spots available for new team members. As football season ends, we will select our top team members to work basketball. You may also be contacted about the opportunity to work other GTAH events.

When would I work?
GTAH Team Members are required to work all Georgia Tech home football games. While there are opportunities for additional hours, team members are only required to work on game day. There are 6 home games this season, and you will be required to work all 6 games. Please review the following dates. Failure to show up for one game will result in the termination of your position.

September 9, 2017 vs. Jacksonville State
September 23, 2017 vs. Pittsburgh
September 30, 2017 vs. North Carolina
October 21, 2017 vs. Wake Forest
November 11, 2017 vs. Virginia Tech
November 25, 2017 vs. Georgia

How many hours would I work on game day?
This varies from game to game, but you can generally plan to work 8 hours each game. Team Members are required to arrive at the stadium no later than 3 hours before kickoff time. Postgame duties will vary depending on your position.
How much would I be paid?
The pay rate is $9.00 an hour.

Would I get to watch the game?
No. Please understand that this position is not an opportunity to watch the game. Team Member responsibilities require a high level of service and attentiveness. A dedicated and focused staff is essential to the success of the suites, Club Lounge and Tech Terrace. Furthermore, the guests notice and appreciate the hard work of the Team Members and rewarding relationships can be built not just with peers, but also with the guests.

Would I get a break during the day?
Of course! Each team member gets a 30 minute break.

So, what are the positions and duties?
As with any team, there are several positions to be filled. While all the positions are critical to the smooth operation of the program, they all have different responsibilities. Please read these descriptions carefully.

**Student Manager:** Floating position, considered to be the primary contact responsible for each side of the stadium. Each Student Manager provides management experience while assisting with any issues that may arise. Student Managers remain in direct contact with the Hospitality Director & Intern.

**Floor Captain:** Stationary position, located in each area of the stadium. Floor Captains assist the premium seating patrons with any questions or problems that they may have. They are responsible for monitoring the GTAH staff in their area while also remaining in direct contact with the Hospitality Director & Intern.

**Club Attendant / Tech Terrace Attendant / LWL Attendant:** Floating position, responsible for tending to the needs of guests in their areas. They are also responsible for monitoring the staff, food, beverage, ice, trash, bathrooms and custodial needs of the area. They remain in direct contact with the Hospitality Director, Intern or Floor Captain.

**Suite Attendant:** Stationary position, responsible for monitoring 5-8 suites per game. Suite Attendants are responsible for assisting the suite holders and their guests with any of their game day needs. Typical duties include: filling out additional catering orders, assisting catering with food & beverage replenishment, cleaning spills or trash, reporting any issues to their Floor Captain.

**Ticket Attendant:** Stationary position, responsible for checking tickets and credentials of any guests trying to access the premium seating areas at the main entrance points. Ticket Attendants are trained to mark the ticket with a permanent marker to prevent the abuse of admission privileges. In addition, the Ticket Attendant will affix a wristband to any patrons entering the area (Suites, Tech Terrace, LWL) or leaving the area for re-admission (Club Lounge).
Team Member FAQ’s

**Door Attendant:** Stationary position, responsible for protecting the exclusivity of the premium seating area. They are located at various entry/exit points throughout the stadium to ensure no guests are entering the area without proper ticketing or credentials. Door Attendants are also responsible for wrist banding any patrons leaving the area for re-admission.

**Travel Consultant:** Stationary position, responsible for assisting the patrons with accessing each of the levels of the stadium.

**Do I get to pick what position I’d like to fill?**
In order to place each person in a position that highlights his/her strengths, placement decisions are left up to GTAH but your preference is taken under consideration.

**I’m interested! What do I do now?**
Fill out the application at [www.gtahonline.com/apply](http://www.gtahonline.com/apply)